

Superior Vision

*The Visible Difference in
Managed Vision Care*



Presenting the Superior Vision Plan
for the
University of Texas System

Group Policy # 26856

Welcome to the Superior Vision Plan!

The Superior Vision Plan (SVP) is a national managed vision care program.

The Plan offers the highest level of eye care services to you and your family.

Our Unparalleled Provider Network

- Superior Vision's network includes over 33,000 providers across the US

- Network provider panel consists of:
 - Optometrists (ODs) – 60%
 - Ophthalmologists (MDs) – 15%
 - Optical Chains/Opticians – 25%

Provider Network

- Benefits are available on an in-network basis with one of our plan providers or you can opt to use the plan on a non-network basis.
- Your comprehensive exam can be obtained from either an OD or an MD, no referral is needed.
- You can utilize more than one provider for your exam and materials.
- It's important to confirm that eye doctors affiliated with optical chain locations are in-network (listed separately by name in the directory).
- Non-network providers can be nominated to be added to the network by completing/faxing a Nomination Form or calling Customer Service.

Vision Plan Features

- Member-friendly website at www.superiorvision.com
 - Access to plan benefits, provider listings, eligibility and enrollment information
 - Significant enhancement underway with more functionality available soon
- On-line Contact Lenses at www.SVContacts.com
 - Up to 30% discount off retail
 - All major brands & types of contact lenses
 - Apply your in-network contact lens allowance
 - Contacts are delivered direct to your door
- Personalized ID card and carrier
 - Mailed to your home address when you enroll
 - Includes helpful “Quick Start” guide on how to use the plan
 - Replacement ID card can be printed from website

Your “Quick Start” Guide



What You Need to Know to
Maximize the Value of Your Vision
Plan

Key Vision Plan Definitions

- *Exam*: comprehensive eye examination for eyeglasses, does not include contact lens fit exam.
- *Standard Contact Lens Fit Exam*: eye examination for disposable, daily wear or extended wear contact lenses.
- *Specialty Contact Lens Fit Exam*: eye examination for new contact lens wearers, toric, gas permeable or multi-focal contact lenses.
- *Standard/Basic Lenses*: tempered glass or plastic, with no coating or tints; does not include upgrades/add-ons or specialty lenses.
- *Single Vision Lenses*: one sphere power and/or one cylindrical power.
- *Bifocal Lenses*: two different refractive powers in each lens, for near and distance corrections.
- *Trifocal Lenses*: three lenses of different powers, for near, intermediate and distance corrections.

Your Vision Benefits

<u>Benefit</u>	<u>Frequency</u>	<u>Type</u>	<u>In-network</u>	<u>Non-network</u>
Comprehensive Eye Exam	1 per Plan Year	Does NOT include Contact Lens fit exam	Covered in Full after \$35 co-pay	M.D. to \$42 O.D. to \$37
Single Vision Lens	1 Pair per Plan Year	Standard, Glass or Plastic	Covered in Full, no co-pay	Up to \$32
Bifocal Lens	1 Pair per Plan Year	Standard, Glass or Plastic	Covered in Full, no co-pay	Up to \$46
Trifocal Lens	1 Pair per Plan Year	Standard, Glass or Plastic	Covered in Full, no co-pay	Up to \$61
Frame	1 per Plan Year	Any frame	Up to \$140, no co-pay	Up to \$53
Contact Lenses,* Elective	1 Benefit per Plan Year	Any prescription contacts	Up to \$125, no co-pay	Up to \$100

* Contact lenses are in lieu of eyeglass lenses and frames

Basic Lenses vs. Elective Upgrades

- Plan is designed to provide basic eyewear needs
- Upgrades to eyeglass lenses are elective and not covered, but may be available at a discount
- Examples of lens upgrades include:
 - Progressive lenses or no-line bifocals
 - Anti-reflectant coatings
 - Transition lenses
 - High index lenses
 - Tints and UV protection

Using the In-Network Benefits

- Identify yourself to your in-network provider
- You can use your personalized I.D. card, but it is not required
- Provider calls for authorization number
- Providers receive quick authorization via phone or 24/7 fax back system
- Receive your services and pay any applicable co-pay and upgrades to the provider
- Provider submits all claims to Superior Vision

Using the Non-Network Benefits

- Call Customer Service for eligibility check, receive an authorization number
- Receive your services and materials and pay the non-network provider in-full
- Obtain an itemized receipt or invoice from the non-network provider
- Write in your name, address & authorization number (or you can submit with a claim form)
- Mail to Superior Vision for reimbursement up to the schedule of out-of-network allowances

Materials Discount Features

- Special discounts are available from participating Discount Plan providers
- Basic Lenses: 20% discount off lens upgrades on the initial lenses obtained under the insured benefit, to include special coatings, materials and tints
- Additional Eyewear: 30% discount off additional purchases of frames and lenses, 20% for lens additions, 20% for contact lenses, 10% for disposable contacts

Laser Surgery Discount

- 20% discount on refractive surgery fee (non-insured)
- RK, PRK (laser) and Lasik included
- Network of over 600 board certified ophthalmologists (MDs)

Customer Service

Superior Vision Corporate Headquarters
11101 White Rock Road, Suite 150
Rancho Cordova, California 95670

Toll-free: 800-507-3800

Customer Service Hours:

Monday through Friday: 7am to 8pm CST

Saturday: 10am to 3pm CST



Superior Vision®
Our Members. Our Mission.

**Thank you for the privilege of
presenting the Superior Vision Plan.**

We look forward to serving you.