



## New Roles and New Approaches to Conflict

*Bernie Mayer*

For conflict professionals to maximize their potential contribution to how conflict is dealt with, we need to look beyond the limits of the traditional role of the third party or traditional advocate. We need to consider more broadly what people need in conflict and how we might assist them. We also need to consider systemic changes that offer new opportunities and challenges for how we approach our work. In this seminar, we will explore and experiment with new approaches to working with people in conflict and will specifically consider ally roles (coach, organizer, and conflict resolution advocate) and system roles (designer, manager, trainer, ombudsman, and evaluator). In addition we will consider the nature of enduring conflicts, conflicts that are not likely to be resolved, and how to work with people or systems engaged in these conflicts.

\*MCLE will be requested through the State Bar of Texas.

\*\*Approved for 10 credit hours and 1.25 ethics hours of CEU through the Texas State Board of Social Work Examiners.