

CAROLYN J. HEINRICH

University of Texas at Austin

Sid Richardson Professor of Public Affairs
Lyndon B. Johnson School of Public Affairs
P.O. Box Y
Austin, TX 78713-8925
E-mail: cheinrich@austin.utexas.edu
Phone: 512-471-3200

Affiliated Professor of Economics
Department of Economics
1 University Station C3100

Director, Center for Health and Social Policy
Lyndon B. Johnson School of Public Affairs

EDUCATION

Doctor of Philosophy: Harris Graduate School of Public Policy Studies
The University of Chicago, Chicago, Illinois - December, 1995
Substantive and methodological fields - Labor Economics, Urban
Political Economy, Econometrics

Master of Arts: Harris Graduate School of Public Policy Studies
University of Chicago, Chicago, Illinois - June, 1991

Bachelor of Arts: Beloit College, Beloit, Wisconsin - May, 1989, Summa Cum Laude
Major fields - International Relations, Economics

PROFESSIONAL EXPERIENCE

Academic positions:

Sid Richardson Professor of Public Affairs, Lyndon B. Johnson School of Public Affairs,
University of Texas at Austin (July 2011-present)

Director, Center of Health and Social Policy, Lyndon B. Johnson School of Public Affairs,
University of Texas at Austin (July 2011-present)

Affiliated Professor of Economics, Department of Economics, University of Texas at Austin
(July 2011-present)

Director, La Follette School of Public Affairs, University of Wisconsin-Madison (July 2008-June
2011)

Professor, La Follette School of Public Affairs (May 2006-June 2011), **Affiliated Professor of
Economics** (November 2007-June 2011), and **Regina Loughlin Scholar** (August 2007-June
2011), University of Wisconsin-Madison

Associate Director, Research and Training, Institute for Research on Poverty, University of
Wisconsin-Madison (June 2004-July 2009)

Associate Professor, La Follette School of Public Affairs, University of Wisconsin-Madison
(August 2003-April 2006)

Assistant Professor of Public Policy, The University of North Carolina at Chapel Hill (July 2000-June 2003)

Research Associate, The University of Chicago, and **Research Director**, The University of Chicago-Pew Charitable Trusts Study on Public Management and Government Performance (July 1997-June 2000)

Associate Director, The University of Chicago, Center for Social Program Evaluation (July 1997-June 2000)

Research Associate, American Bar Foundation, (1995-1997), and The University of Chicago, Center for Social Program Evaluation (1993-1997)

Other positions:

Consultant (longer-term roles): Economic Policy Research Institute, South Africa (2007-present), Federal Government of Brazil, Ministry of Social Development (2005-2007), World Bank (2004-present), Inter-American Development Bank (2001-present), U.S. Department of Labor (1997-1999), President's Office of Employment and Training (1992-1994)

Evaluation Coordinator (1992) and **Research Assistant** (1990-1991), Chicago Zoological Society, Visitor Research and Exhibit Evaluation

HONORS, AWARDS AND ELECTED LEADERSHIP ROLES

2010 Beryl Radin Award for best article published in *Journal of Public Administration Research and Theory*

Elected to the National Academy of Public Administration, 2010

President (current) and founding board member, Public Management Research Association
Association for Public Policy Analysis and Management Executive Committee, Chair of Board of Institutional Representatives, 2009-2011, Policy Council, 2004-07

Midwest Economics Association, First Vice President, 2007-08

Editor, *Journal of Public Administration Research and Theory*, 2005-08

2006 June Pallot Award for best article published in *International Public Management Journal*

2004 David N. Kershaw Award for distinguished contribution to the field of public policy analysis and management

1996 W.E. Upjohn Institute for Employment Research Dissertation Award

Searle Graduate Fellowship and University of Chicago Graduate Fellowship

Phi Beta Kappa

Phi Sigma Iota Foreign Language Honor Society

Lewis E. Severson Award for Excellence in Economics

Albert R. Topps Economics Assistantship Award

Ruth Coleman Peterson Prize in Government and International Relations

Beloit College Presidential Scholarship

PUBLICATIONS

Articles:

Heinrich, Carolyn J., Burkhardt, Brett and Hilary Shager. Forthcoming. "Reducing Child Support Debt and Its Consequences: Can Forgiveness Benefit All?" *Journal of Policy Analysis and Management*.

Heinrich, Carolyn J. Forthcoming. "How Credible is the Evidence, and Does It Matter? An Analysis of the Program Assessment Rating Tool." *Public Administration Review*.

Heinrich, Carolyn J. and Harry J. Holzer. 2011. "Improving Education and Employment for Disadvantaged Young Men: Proven and Promising Strategies." *The Annals of The American Academy of Political and Social Science*, Volume 635 (May): 163-191.

Heinrich, Carolyn J., Meyer, Robert H. and Greg Whitten. 2010. "Supplemental Education Services under No Child Left Behind: Who Signs Up, and What Do They Gain?" *Educational Evaluation and Policy Analysis* 32 (June): 273-298.

Heinrich, Carolyn J. and Gerald R. Marschke. 2010. "Incentives and their Dynamics in Public Sector Performance Management Systems." *Journal of Policy Analysis and Management* 29(1): 183-208.

Heinrich, Carolyn J. 2010. "Third-Party Governance under No Child Left Behind: Accountability and Performance Management Challenges in Supplemental Educational Services Provision." *Journal of Public Administration Research and Theory* 20(1): 59-80. (Winner of Beryl Radin Award for best article published in 2010).

Heinrich, Carolyn J., Laurence E. Lynn, Jr. and H. Brinton Milward. 2010. "A State of Agents? Sharpening the Debate and Evidence over the Extent and Impact of the Transformation of Governance." *Journal of Public Administration Research and Theory* 20(1): 3-19.

Barnow, Burt A. and Carolyn J. Heinrich. 2010. "One Standard Fits All? The Pros and Cons of Performance Standard Adjustments." *Public Administration Review* 70(1): 60-71.

Heinrich, Carolyn J. and Yeri Lopez. 2009. "Does Community Participation Produce Dividends in Social Investment Fund Projects?" *World Development* 37(9): 1554-1568.

Gordon, Rachel A. and Carolyn J. Heinrich. 2009. "The Potential of a Couples Approach to Employment Assistance: Results of a Nonexperimental Evaluation." *Review of Economics of the Household* 7(2): 133-158.

Heinrich, Carolyn J. 2008. "Advancing Public Sector Performance Analysis." *Applied Stochastic Models for Business and Industry* 24(5): 373-389.

Heinrich, Carolyn J. and Carolyn J. Hill. 2008. "The Role of State Policies in the Adoption of Naltrexone for Substance Abuse Treatment." *Health Services Research* 43(3): 951-970.

Hamersma, Sarah and Carolyn J. Heinrich. 2008. "Temporary Help Service Firms' Use of Employer Tax Credits: Implications for Disadvantaged Workers' Labor Market Outcomes." *Southern Economic Journal* 74(4): 1123-1148.

Lynn, Laurence E. Jr., Carolyn J. Heinrich, and Carolyn J. Hill. 2008. "The Empiricist Goose Has Not Been Cooked!" *Administration & Society* 40(1): 104-109.

Heinrich, Carolyn J. and Youseok Choi. 2007. "Performance-based Contracting in Social Welfare Programs." *The American Review of Public Administration* 37(4): 409-435.

Heinrich, Carolyn J. 2007. "Evidence-based policy and performance management: Challenges and Prospects in Two Parallel Movements." *The American Review of Public Administration* 37(3): 255-277.

Heinrich, Carolyn J. 2007. "False or Fitting Recognition? The Use of High Performance Bonuses in Motivating Organizational Achievements." *Journal of Policy Analysis and Management* 26(2): 281-304.

Heinrich, Carolyn J. 2007. "Demand and Supply-Side Determinants of Conditional Cash Transfer Program Effectiveness." *World Development*, 35(1): 121-143.

Dyke, Andrew, Heinrich, Carolyn J., Mueser, Peter and Kenneth Troske. 2006. "The Effects of Welfare-to-Work Program Activities on Labor Market Outcomes." *Journal of Labor Economics*, 24(3): 567-608.

Courty, Pascal, Heinrich, Carolyn J. and Gerald R. Marschke. 2005. "Setting the Standard in Performance Measurement Systems." *International Public Management Journal*, 8(3): 321-347.

Heinrich, Carolyn J., Mueser, Peter and Kenneth Troske. 2005. "Welfare to Temporary Work: Implications for Labor Market Outcomes." *Review of Economics and Statistics*, 87(1): 154-173.

Heinrich, Carolyn J. and Elizabeth Fournier. 2005. "Instruments of Policy and Administration for Improving Substance Abuse Treatment Practice and Program Outcomes." *Journal of Drug Issues*, 35(3): 481-500.

Heinrich, Carolyn J. 2005. "Temporary Employment Experiences of Women on Welfare." *Journal of Labor Research*, 26(2): 335-350.

Heinrich, Carolyn J. 2004. "Improving Public-Sector Performance Management: One Step Forward, Two Steps Back?" *Public Finance and Management*, Volume 4, Number 3: 317-351.

Heinrich, Carolyn J. 2004. "Performance Management as Administrative Reform: Is It Improving Government Performance?" *Public Finance and Management*, Volume 4, Number 3: 240-246.

Gordon, Rachel A. and Carolyn J. Heinrich. 2004. "Modeling Trajectories in Social Program Outcomes for Performance Accountability." *American Journal of Evaluation*, Volume 25, Number 2: 161-189.

Heinrich, Carolyn J. and Elizabeth Fournier. 2004. "Dimensions of Publicness and Performance in Substance Abuse Treatment Organizations." *Journal of Policy Analysis and Management*, Vol. 23, No. 1: 49-70.

Heckman, James J., Heinrich, Carolyn J. and Jeffrey Smith. 2002. "The Performance of Performance Standards." *Journal of Human Resources*, Volume 37, Number 4: 778-811.

Heinrich, Carolyn J. 2002. "Outcomes-based Performance Management in the Public Sector: Implications for Government Accountability and Effectiveness." *Public Administration Review*, Volume 62, Number 6: 712-725.

Heinrich, Carolyn J. and Laurence E. Lynn, Jr. 2002. "Improving the Organization, Management, and Outcomes of Substance Abuse Treatment Programs." *The American Journal of Drug and Alcohol Abuse*, Vol. 28, No. 4: 601-622.

Heinrich, Carolyn J. and Jeffrey Wenger. 2002. "The Economic Contributions of James J. Heckman and Daniel L. McFadden." *Review of Political Economy*, Vol. 14, No.1: 69-89.

Heinrich, Carolyn J. and Laurence E. Lynn, Jr. 2001. "Means and Ends: A Comparative Study of Empirical Methods for Investigating Governance and Performance." *Journal of Public Administration Research and Theory*, Vol. 11, No. 1 (January): 109-138.

Heinrich, Carolyn J. 2000. "Organizational Form and Performance: An Empirical Investigation of Nonprofit and For-profit Job-training Service Providers." *Journal of Policy Analysis and Management*, Vol. 19, No. 2 (April): 233-261.

Laurence E. Lynn, Jr., Heinrich, Carolyn J., and Carolyn J. Hill. 2000. "Studying Governance and Public Management: Challenges and Prospects." *Journal of Public Administration Research and Theory*, Vol. 10, No. 2, (April): 233-262.

Heinrich, Carolyn J. 1999. "Do Government Bureaucrats Make Effective Use of Performance Management Information?" *Journal of Public Administration Research and Theory*, Vol. 9, No. 3, pp. 363-393.

Heinrich, Carolyn J. 1998. "Returns to Education and Training for the Highly Disadvantaged: What Does It Take to Make an Impact?" *Evaluation Review*, Vol. 22, No. 5, pp. 637-667.

Heckman, James J., Carolyn J. Heinrich and Jeffrey A. Smith. 1997. "Assessing the Performance of Performance Standards in Public Bureaucracies." *American Economic Review*, Vol. 87, No. 2: 389-395.

Heinrich, Carolyn J. and Barbara A. Birney. 1992. "Effects of Live Animal Demonstrations on Zoo Visitors' Retention of Information." *Anthrozoos*, Vol. 5, No. 2: 113-121.

Birney, Barbara A. and Carolyn J. Heinrich. 1991. "Understanding Demographic Data on Zoo Visitors." *Journal of Museum Education*, Vol. 16, No. 2: 19-22. (Also published in the 1991 *Museum Education Anthology II*.)

Books:

Heckman, James J., Carolyn J. Heinrich, Pascal Courty, Gerald Marschke and Jeffrey Smith (eds.). 2011. *The Performance of Performance Standards*. Kalamazoo, MI: W.E. Upjohn Institute for Employment Research.

Heinrich, Carolyn J. and John Karl Scholz (eds.). 2009. *Making the Work-based Safety Net Work Better: Forward-looking Policies to Help Low-income Families*. Russell Sage Foundation.

Lynn, Laurence E., Jr., Carolyn J. Heinrich and Carolyn J. Hill. 2001. *Improving Governance: A New Logic for Empirical Research*. Washington, DC: Georgetown University Press.

Heinrich, Carolyn J. and Laurence E. Lynn, Jr. (eds.) 2000. *Governance and Performance: New Perspectives*. Washington, DC: Georgetown University Press.

Book chapters:

Heinrich, Carolyn J., Peter Mueser, Kenneth R. Troske, K. Jeon, and Daver Kahvecioglu, "A Nonexperimental Evaluation of WIA Programs." In *The Workforce Investment Act: Implementation Experiences and Evaluation Findings*, edited by D. Besharov and P. Cottingham. Kalamazoo, Michigan: W.E. Upjohn Institute, 2011.

Heinrich, Carolyn J., Ferdinando Regalia and Michael Samson. 2011. "Impacts on Children of Cash Transfers in South Africa." In *Social Protection for Africa's Children*, Sudhanshu Handa, Stephen Devereux and Doug Webb, editors, pp. 117-146.

Heinrich, Carolyn J. 2011. "Public Management." In Mark Bevir (ed.) *Handbook of Governance*. SAGE Publications, pp. 252-269.

Heinrich, Carolyn J. and Carolyn J. Hill. 2010. "Multi-Level Methods in the Study of Bureaucracy: Opportunities, Advances and Critiques." In *The Oxford Handbook of American Bureaucracy*, Robert Durant, Editor, Oxford: Oxford University Press, pp. 497-520.

Heinrich, Carolyn J. 2010. "The Problems of Disadvantaged Youth: An Economic Perspective." *Journal of Economic Literature*, Vol. 48, No. 4: pp. 22-24.

Heinrich, Carolyn J., Peter R. Mueser, and Kenneth R. Troske. 2009. "The Role of Temporary Help Employment in Low-wage Worker Advancement." In David Autor (ed.), *Labor Market Intermediation*. Chicago: The University of Chicago Press.

Heinrich, Carolyn J. and Jeffrey Wenger. 2008. "The 'Rocket Science' of Economics: The 2000 Nobel Prize Winners - James Heckman and Daniel McFadden." In *Leading Contemporary Economists: Economics at the Cutting Edge*, Steven Pressman (ed.), New York: Routledge.

Choi, Youseok and Carolyn J. Heinrich. 2006. "The Design and Management of Performance-based Contracts for Public Welfare Services." In *Public Service Performance*, George Boyne, Kenneth Meier, Laurence O'Toole and Richard Walker (eds.), Cambridge: Cambridge University Press.

Heinrich, Carolyn J. 2005. "Setting Performance Targets: Lessons from the Workforce Investment Act System." Chapter 7 in *Managing for Results*, John Kamensky and Albert Morales (ed.), Rowman & Littlefield Publishers, Inc, pp. 351-378.

Heinrich, Carolyn J. 2004. "Governance, Evidence-based Practice and Performance in Substance Abuse Treatment Organizations." In *The Art of Governance: Analyzing Management and Administration*, Laurence E Lynn, Jr. and Patricia W. Ingraham, (eds.), Georgetown University Press, pp. 71-94.

Heinrich, Carolyn J., Carolyn J. Hill, and Laurence E. Lynn, Jr. 2004. "Governance as an Organizing Theme for Empirical Research." In *The Art of Governance: Analyzing Management and Administration*, Laurence E Lynn, Jr. and Patricia W. Ingraham, (eds.), Georgetown University Press, pp. 3-19.

Heinrich, Carolyn J. 2003. "Measuring Public Sector Performance and Effectiveness." In *Handbook of Public Administration*, Guy Peters and Jon Pierre, (eds.), London: Sage Publications, Ltd., pp. 25-37.

Heinrich, Carolyn J. and Laurence E. Lynn, Jr. 2000. "Governance and Performance: The Influence of Program Structure and Management on Job Training Partnership Act (JTPA) Program Outcomes." In *Governance and Performance: New Perspectives*, Carolyn J. Heinrich and Laurence E. Lynn, Jr. (eds.). Washington, DC: Georgetown University Press, pp. 75-123.

Lynn, Laurence E., Jr., Carolyn J. Heinrich, and Carolyn J. Hill. 2000. "Studying Governance and Public Management: Why? How?" In *Governance and Performance: New Perspectives*, Carolyn J. Heinrich and Laurence E. Lynn, Jr. (eds.). Washington, DC: Georgetown University Press, pp. 2-34.

Book reviews and other publications:

Heinrich, Carolyn J. 2010. "The Problems of Disadvantaged Youth: An Economic Perspective." *Journal of Economic Literature*, Vol. 48, No. 4: pp. 22-24.

Heinrich, Carolyn J. 2009. "Designing Incentive-Compatible Policies to Promote Human Capital Development." *The Annual Proceedings of the Wealth and Well-Being of Nations* Volume 1: pp. 83-98.

Heinrich, Carolyn J. 2006. "One Nation, Underprivileged: Why American Poverty Affects Us All." *Journal of Labor Research*, Vol. 27, No. 3 (Summer), pp. 437-40.

Heinrich, Carolyn J. 2006. "High Performance Management Lite." *Journal of Policy Analysis and Management*, Vol. 25, No. 2.

Heinrich, Carolyn J. 1999. "Generating Jobs: How to Increase Demand for Less-Skilled Workers." *Journal of Policy Analysis and Management*, Vol. 18, No. 1, pp. 184-187.

Heinrich, Carolyn J. 2004. "Performance management in federal employment and training programs." *Focus*, Vol. 23, No. 2, pp. 20-26.

Heinrich, Carolyn J., Mueser, Peter R. and Kenneth R. Troske. 2004. "Temporary Help Employment and Disadvantaged Workers." *Focus*, Vol. 23, No. 1, pp. 1-8.

WORKING PAPERS

King, Christopher T. and Carolyn, J. Heinrich. 2011. "How Effective are Workforce Development Programs? Implications for U.S. Workforce Policies Beyond the Great Recession." Working Paper, University of Texas at Austin.

Heinrich, Carolyn J. and Patricia Burch. 2011. "The Implementation and Effectiveness of Supplemental Educational Services: A Review and Recommendations for Program Improvement." Prepared for the Center for American Progress and American Enterprise Institute "Tightening Up Title I" conference, Washington, DC, March.

Heinrich, Carolyn J. and Hiren Nisar. 2011. "The Efficacy of Private Sector Providers in Improving Public Educational Outcomes." Working Paper, University of Wisconsin.

Heinrich, Carolyn, J. and Grant R. Cummings. 2011. "The adoption and diffusion of evidence-based pharmaceutical technologies in addiction treatment." Working Paper, University of Wisconsin.

Hammersma, Sarah, Carolyn J. Heinrich and Peter Mueser. 2011. Temporary Help Work: Multiple Job-Holding and Compensating Differentials. Working Paper, University of Florida.

Cancian, Maria, Carolyn J. Heinrich, and Yiyoon Chung. 2011. "Discouraging Disadvantaged Fathers' Employment: An Unintended Consequence of Policies Designed to Support Families." Working Paper, University of Wisconsin.

Heinrich, Carolyn .J., Mueser, Peter and Kenneth R. Troske. 2010. "New Estimates of Public Employment and Training Program Net Impacts: A Nonexperimental Evaluation of the Workforce Investment Act Program." Working Paper.

Koning, Pierre and Carolyn J. Heinrich. 2010. Creaming-skimming, Parking and other Intended and Unintended Effects of Performance-Based Contracting in Social Welfare Services. Institute for the Study of Labor (IZA) Discussion Paper #4801, March.

PROJECT AND CONSULTING REPORTS

Burch, Patricia, Heinrich, Carolyn .J. and Robert H. Meyer. 2010. Research Briefing: Preliminary Findings of a Multisite Study of the Implementation and Effects of Supplemental Educational Services (SES). Wisconsin Center for Education Research.

Heinrich, Carolyn .J., Mueser, Peter and Kenneth R. Troske. Workforce Investment Act Non-Experimental Net Impact Evaluation. Final Report to U.S. Department of Labor, December, 2008.

Samson, Michael, Heinrich, Carolyn J., Williams, Martin, Kaniki, Sheshangai, Muzondo, Tendie, Mac Quene, Kenneth and Ingrid van Niekerk. "Quantitative Analysis of the Impact of the Child Support Grant." Report to the Department of Social Development, South Africa, Statistics South Africa and UNICEF, May 31, 2008.

Heinrich, Carolyn J. "Advancing the Impact Evaluation of Social Development Programs in South Africa." Report to UNICEF Chief of Social Policy and Economics, Pretoria, South Africa, December 4, 2007.

Heinrich, Carolyn, Cancian, Maria, Rothe, Ingrid, Shager, Hilary and Brett Burkhardt. "*Families Forward* Child Support Arrears Forgiveness Program and Evaluation Report." Institute for Research on Poverty, University of Wisconsin-Madison, December 2006.

Azevedo, João Pedro and Carolyn J. Heinrich. 2006. "Preliminary Analysis and Impact Evaluation Strategies for AVALIAÇÃO DE IMPACTO DO PROGRAMA BOLSA FAMÍLIA (AIBF). Report to Cedeplar/UFGM and Ministry of Social Development, Brasilia, Brazil.

Heinrich, Carolyn J. 2004. "Programa Nacional de Bercas Estudiantiles Impact Evaluation Findings." Report to the Inter-American Development Bank, Washington, D.C.

Heinrich, Carolyn J., Pate, David and Rothe, Ingrid. 2004. "Findings of a Focus Group Study to Inform the Design of a Child Support Arrears Forgiveness Pilot Program in Wisconsin." Prepared for the State of Wisconsin Bureau of Child Support and Racine County Child Support.

Heinrich, Carolyn J. 2003. "Health Outcome Measurement and Evaluation Strategies." Prepared for the Inter-American Development Bank, Office of Evaluation and Oversight, Washington, D.C.

Heinrich, Carolyn J. 2002. "Status Report on the Impact Evaluation of the Bolsa Escola Program in Brazil." Submitted to the Inter-American Development Bank, Washington, D.C.

Heinrich, Carolyn J. and Todd, Petra E. 2002. "Report on the Process and Impact Evaluation Plans for the Bolsa Alimentação Program in Brazil." Submitted to the Inter-American Development Bank, Washington, D.C.

Heinrich, Carolyn J. 2001. "Evaluation Plan for Brazil's Bolsa Escola Program." Report to the Inter-American Development Bank, Washington, D.C..

Gordon, Rachel A. and Heinrich, Carolyn J. 2001. "Final Report on Jobs for Youth Full Family Partnership Program Evaluation." Report presented to Jobs for Youth and the U.S. Department of Labor, Office of Policy Research. University of Chicago, Chicago, IL.

Gordon, Rachel A. and Heinrich, Carolyn J. 2001. "Young Mothers' Transition On and Off TANF." Final report submitted to U.S. Department of Health and Human Services Assistant Secretary for Planning and Evaluation (ASPE/DHHS grant 00ASPE345A).

Gordon, Rachel A. and Heinrich, Carolyn J. 2000. "Jobs for Youth Full Family Partnership Program Interim Evaluation Report." Report to Jobs for Youth and the U.S. Department of Labor, Office of Policy Research and Evaluation. University of Chicago, Chicago, IL.

Barclay-McLaughlin, Gina, Gordon, Rachel A. & Heinrich, Carolyn J., Julion, Wrenetha, and Seith, David. 1999. "Jobs for Youth Full Family Partnership Program Process Evaluation Report." Report presented to Jobs for Youth and the U.S. Department of Labor, Office of Policy Research and Evaluation. University of Chicago, Chicago, IL, April 26.

Barclay-McLaughlin, G., Gordon, R.A., Heinrich, C.J., Julion, W., & Seith, D. 1999. "Paternal Involvement Project Process Evaluation Report." Report presented to the Paternal Involvement Project, Jobs for Youth, and the U.S. Department of Labor, Office of Policy Research and Evaluation. University of Chicago, Chicago, IL, May 4.

Heinrich, Carolyn J. July 1999. "An Analytical Investigation of Alternative Follow-up Earnings and Basic Employment Benefits Measures for the Job Corps Outcome Measurement System."

Report to the Job Corps Long Range Strategic Planning Workgroup of the Job Corps National Office, U.S. Department of Labor.

Heinrich, Carolyn J., Gerald Marschke and Annie Zhang. 1998. "Using Administrative Data to Estimate the Cost-Effectiveness of Social Program Services." Technical report, The University of Chicago.

INVITED LECTURES, WORKSHOPS AND PANEL PRESENTATIONS

Invited presentation, "South Africa's Child Support Grant Impact Evaluation," UNICEF ESARO Conference on Evaluating the Impact of Social Cash Transfers in Africa," Naivasha, Kenya, January 19-21, 2011.

Invited workshop, "Experimental and Nonexperimental Methods of Impact Evaluation," and "Impact Evaluation Lessons from Latin America," Economic Policy Research Institute, Cape Town, South Africa, August 16-17, 2010.

Invited workshop and lectures, "Experimental and Nonexperimental Methods of Impact Evaluation," Inter-American Development Bank, Washington, DC, September 16-17, 2009.

Invited presentation, "The Implementation and Effectiveness of Supplemental Education Services," Urban Institute conference on "Emerging Findings on No Child Left Behind," Washington, DC. August 12, 2009.

Invited presentation, "Evaluating Conditional Cash Transfer Programs," University of Texas at Austin, Teresa Lozano Long Institute Conference on "The Origins, Implementation, and Spread of Conditional Cash Transfer Programs in Latin America," April 18, 2009.

Invited presentation, "Does Debt Discourage Employment and Payment of Child Support? Evidence from a Natural Experiment," John Hopkins University Institute for Policy Studies, March 5, 2009.

Invited lecture, "Role of Temporary Work in Low-Wage Worker Advancement." Harvard Inequality Seminar, Cambridge, Massachusetts, November 17, 2008.

Invited keynote lecture, “Dynamics of Contracting Out and Performance Management in Third-Party Public Services Provision.” Presented at the workshop “Vouchers, Contracting-out and Performance Standards: Market Mechanisms in Active Labor Market Policy” in Nuremberg, Germany, October 24-25, 2008.

Invited presentation, “The Role of State Policies in the Promoting the Adoption of Evidence-Based Treatments for Substance Abuse.” Evidence-Based Health Policy Project briefing: How we can reduce Wisconsin's top-ranked drinking problem, Wisconsin State Capitol, Madison, Wisconsin, May 6, 2008.

Invited presentation, “Lessons on the Dynamics of Performance Measure System Design and Implementation.” Symposium on Health Care Payment Reform and Pay-for- Performance in Wisconsin: How to Promote System Transformation (and What Not to Do), Madison, Wisconsin, April 29, 2008.

Invited lectures, “Quasi-Experimental Methods for Impact Evaluation and Social Program Applications,” “Impact Evaluation of Programa Nacional de Becas Estudiantiles,” and “Evidence-based policy and performance management.” Workshop on Designing a Multi-Year Impact Study for the Child Support Grant, Pretoria, South Africa, November 26-29, 2007.

Invited workshop and lecture, “Strategic Performance Management” and “Advancing Public Sector Performance Analysis.” Renmin University of China, Beijing, June 10 and 12, 2007.

Invited lecture, “Advancing Public Sector Performance Analysis.” City University of Hong Kong, June 5, 2007.

Monroe-Paine invited lecture, “Evidence-based policy and performance management: complementary or colliding movements?” University of Missouri-Columbia, October 12, 2006.

Invited lecture, “The Long (and Sometimes Winding) Road to Advancing Performance Analysis,” Workshop on Statistical Methods for Performance Analysis, University of Cassino, Cassino, Italy, April 20-21, 2006.

Invited lecture, “Improving the Design and Evaluation of Poverty Reduction Programs: Challenges and Prospects,” University of Naples, Naples, Italy, April 19, 2006.

“SEMINÁRIO: PESQUISA DE AVALIAÇÃO DO IMPACTO DO PROGRAMA BOLSA FAMÍLIA (AIBF),” Invited seminar participant, Belo Horizonte, Brazil, June 28-29, 2005.

Invited presentation, Workshop on Incentives and Test-Based Accountability, National Research Council (NRC) of the National Academy of Sciences, Washington, DC, February 4-5, 2005.

“Evaluation of Program Performance and Development Effectiveness.” Invited workshop at the InterAmerican Development Bank, Washington, DC, February 4, 2005.

“Metodologias de Avaliação de Programas.” Invited workshop of the meeting of the Ministry of Social Development in Belo Horizonte, Brazil, “METODOLOGIA DA PESQUISA DE IMPACTO DO BOLSA FAMÍLIA,” January 13-14, 2005.

“Program Evaluation and Development Effectiveness.” Invited workshop at 3rd meeting of the International Social Policy Monitoring Network, Buenos Aires, Argentina, Nov. 22-23, 2004.

“Privatization and Performance-based Contracting in Public Welfare Programs.” Invited presentation at the International Seminar on Public Performance Management, Cardiff University, Wales, May 6-8, 2004.

“Impact Evaluation of the Bolsa Escola Program in Brazil.” Invited presentation at Universidad Torcuato Di Tella, March 25, 2003, Buenos Aires, Argentina.

“Tools to Improve Monitoring and Evaluation of Operations.” Invited workshop at the InterAmerican Development Bank, Washington, DC, December 13, 2002.

Invited panelist, International Seminar on the Effectiveness of Targeted Human Development Programs, May 20-22, 2002, Brasilia, DF, Brazil.

Invited panelist, International Seminar on Impact Evaluation of Social Policies, August 21-22, 2001, Brasilia, DF, Brazil.

“Recommendations for the Job Corps Performance Measurement System.” Invited presentation at the Job Corps Long Range Strategic Planning Conference, San Francisco, California, January 12-14, 1999.

Invited panelist, "Outsourcing the Management of Public Schools: Issues and Evidence." The University of Pittsburgh, John M. Katz Graduate School of Business, Center for Research on Contracts and the Structure of Enterprise, Pittsburgh, Pennsylvania, July 9, 1996.

COURSES

University of Wisconsin-Madison, LaFollette School of Public Affairs and Institute for Research on Poverty

- Advanced Quantitative Methods for Public Policy (graduate course)
- Social Welfare Policy Analysis and Management (graduate course)
- Public Program Evaluation (graduate course)
- Advanced Public Management (graduate course)
- Graduate Research Fellows Program (interdisciplinary research training program for Ph.D. students in Economics, Sociology, Political Science, Social Work, Agricultural and Applied Economics, Education Sciences, Population Health Sciences, Consumer Sciences and others)

University of North Carolina at Chapel Hill, Department of Public Policy

- Advanced Seminar in Research Design and Program Evaluation (course for Ph.D. students)
- Quantitative Analysis in Public Policy (undergraduate course)
- Introduction to Public Policy Analysis (undergraduate course)
- Public Policy Seminar (course for Ph.D. students)

Northwestern University, Human Development and Social Policy

- Social Program Evaluation: Theory and Practice (elective course for graduate students)

The University of Chicago, Harris Graduate School of Public Policy Studies

- Public Policy Workshop: Welfare Reform Module (course for master's and Ph.D. students)
- Program Evaluation: Theory and Practice (course for master's and Ph.D. students)
- Statistical Methods for Policy Research I (core course for master's and Ph.D. students)

PROFESSIONAL AFFILIATIONS AND SERVICE

Public Management Research Association, Board Member, President (current), Vice President (2009-2011)

Population Research Center, Faculty Research Associate, University of Texas at Austin

Executive Committee, Institute for Research on Poverty, University of Wisconsin-Madison

Expert Advisory Panel, Coalition for Evidence-Based Policy, Initiative on Priority Next Steps in Evidence-Based Reform

National Academy of Sciences Committee on Incentives and Test-Based Accountability in Public Education, 2006-2011

W.E. Upjohn Institute for Employment Research, Research Advisory Group Member

National Advisory Board, Center for Local, State and Urban Policy, University of Michigan

Association for Public Policy Analysis and Management

American Economic Association

Midwest Economics Association

Society of Labor Economists

International Social Policy Monitoring Network

Inter-American Development Bank Office of Evaluation and Oversight Latin American and Caribbean Evaluation Network

REFEREE FOR JOURNALS

American Economic Review

American Review of Public Administration (editorial board member)

Educational Evaluation and Policy Analysis

Economic Development Quarterly

European Economic Review

Governance

Industrial Relations

International Labor Relations Review

International Public Management Journal

Journal of Comparative Policy Analysis

Journal of Human Resources

Journal of Labor Research

Journal of Policy Analysis and Management (editorial board member)

Journal of Policy Studies
Journal of Public Administration Research and Theory (editorial board member)
Public Administration Review
Policy Studies Journal
Regional Studies
Review of Economics of the Household
Social Science Quarterly
The Milbank Quarterly
World Development

GRANTS AND CONTRACT AWARDS

Institute for Education Sciences, Principal Investigator, (July 2009-June 2013) – \$2,996,753

Institute for Clinical & Translational Research Type 2 Translational Research Health Policy Assistantship Award, Principal Investigator, (July 2009-June 2010) – \$30,000

Russell Sage Foundation, Smith-Richardson Foundation and Annie E. Casey Foundation, Co-principal Investigator, Pathways to Self-Sufficiency Conference and Edited Volume, (January 1, 2007-January 31, 2009) – \$15,000, \$10,000 and \$10,000

Wisconsin Department of Workforce Development, Co-Investigator, (January 2008-December 2009) – \$2,826,000

Milwaukee Public Schools, Co-Investigator, Wisconsin Center for Education Research (July-2006-June 2008) – \$250,000

Robert Wood Johnson Foundation Substance Abuse Policy Research Program, Principal Investigator, (January 1, 2006-June 30, 2007) – \$99,121

Wisconsin Department of Workforce Development, Co-Investigator, (September 2005-December 2007) – \$2,895,776

Wisconsin Department of Workforce Development, Co-Investigator (October 2003-December 2005) – \$2,501,360

IBM Endowment for the Business of Government, Principal Investigator (2003) – \$15,000

Universidad Torcuato Di Tella, Centro de Evaluación y Estudios en Economía Social para el Alivio de la Pobreza (CESyP), Buenos Aires, Argentina, Principal Investigator (2003) – \$10,000

Russell Sage-Rockefeller Foundation Future of Work Program, Principal Investigator, (2000-2003) – \$231,000 (University of North Carolina at Chapel Hill)

Robert Wood Johnson Foundation, Co-Principal Investigator, (2001-2003) – \$274,000

Department of Labor/Jobs for Youth Chicago - Full Family Partnership Program Evaluation, Co-

Principal Investigator (1998-present) – \$185,000 (University of Chicago)

Northwestern University-University of Chicago Joint Center for Poverty Research - Aiding welfare-to-work transitions, Principal Investigator, (1997-1998) – \$17,000

Joyce Foundation - Research support for study of performance incentives in public programs, Co-Principal Investigator (1995-1997) – \$100,000 (American Bar Foundation)

John D. and Catherine T. MacArthur Foundation, Principal Investigator (1993-1995) – \$60,000

Joyce Foundation – Principal Investigator (1994-1995) - \$15,000