Memo: Two-Factor Authentication, Toopher

Cam Beasley, Chief Information Security Officer

From: help@its.utexas.edu
Sent: Wednesday, July 02, 2014 7:57 AM
To: University of Texas at Austin-HR-ALL-ALLUTEMPLOYEES-Informational
Subject: Two-Factor Authentication Coming Soon

To better protect the security of your online information, the University will soon be implementing a two-factor authentication system using a tool called Toopher. With two-factor authentication, access to security-sensitive applications will be protected both by the regular UT EID login process and by Toopher.

The first applications that will be protected by two-factor authentication are the My W-2 and My Check Distribution / My Bank Info - Payroll pages in UT Direct. Beginning on July 8, 2014, when you access these services, you will be asked to login with your UT EID and password (as usual) and then will be directed to the two-factor authentication service.

The first time you access a two-factor protected page in UT Direct, you will be asked to download the Toopher app to your iPhone or Android smartphone and complete a process to "pair" your smartphone with your UT EID account. A texting (SMS) based option is also available if you do not have a smartphone. After completing the pairing process, you will be asked to confirm your two-factor authentication using the Toopher app (or via text) and then will be able to access the My W-2 and My Check Distribution / My Bank Info - Payroll pages.

More information about the two-factor authentication service and how it works is available at http://www.utexas.edu/eid/help/#utdsf. Please contact the ITS Help Desk at help@its.utexas.edu or (512) 475-9400 if you have any questions or need assistance once the two-factor authentication system is activated.

Thank you for your support as we work to improve the security of the university's online services.

Cam Beasley, Chief Information Security Officer

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Memo: Two-Factor Authentication, Toopher

Cam Beasley, Chief Information Security Officer

From: help@its.utexas.edu [mailto:help@its.utexas.edu]
Sent: Monday, July 07, 2014 11:17 AM
To: University of Texas at Austin-HR-ALL-ALLUTEMPLOYEES-Official
Subject: Two-Factor Authentication Coming Soon

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