6:30pm - TAB training on interviewing skills. Training involved cultural considerations such as eye contact, attire, and demeanor. It was decided that prospective candidates would be scored on resume, cover letter and interviewing skills. Positive attitude, demeanor, and outlook would be judged as some of the attributes to look out for in a prospective TAB member. To get a good balance of responses, participants would be asked a good mix of case scenarios and personal experiences. We plan to also ask TAB-specific scenarios.

7:15 pm: Mold charge appeal. The resident arrived to discuss on the status of his claim to reduce his current charges. The TAB Chair communicated the updates he got from the Apartments Associate Director. After listening to the appeal from the resident and hearing how much he should be charged, TAB informed the resident that we would take his suggestion under advisement.