UT Apartments Contract Updates

Housing Extensions: Post Doc/OPT Updates:

The 2016-2017 Apartments contracts will begin July 1, 2016. At that time, UT Apartments will no longer grant Post Doc or OPT housing extensions beyond a resident’s graduation date. This means that no contract holder will be granted an extension to remain at UT Apartments while they are not enrolled in a degree-seeking program at UT.

Although there are already a number of residents that have been approved for Post Doc and OPT housing extensions through December 31 2016, those specific resident cases will be grandfathered in until their approved move out date.

Apartment Transfer Update:

Effective July 1, 2016, resident transfers will no longer be granted, except due to documented, serious and extenuating circumstances.
Request service using our app!

The app is quick and simple to use:
1. Download the CSC ServiceWorks Service Request App.
2. Use the app to scan the license plate on the machine.
3. The app will automatically input the machine ID and information.
4. Fill out your name and contact information and hit submit.

Scan the QR code with your smartphone to download the app!
Classical Music Concert
At Jasper Park - Brackenridge Complex

On Saturday April 23 at Jasper Park, DHFS and University Apartments are proud to host the very first Brackenridge Classical Recital!

A string quartet from our very own Butler School of Music will perform two complete pieces, one by Boccherini and one by Mozart. There will be limited seating provided near the stage, and a grassy area farther back for those who want to have a picnic (or can't remain seated for an hour).

So mark your calendars for this unique event, that will take place on Saturday April 23rd at 6pm, in Jasper Park (large park in Brackenridge, next to the Apartments main office).

Please note that in the chance of rain, the event will take place at the same time, but would be moved to the Colorado Community Room.
Garden Seminar

Saturday, April 09th, 10 am – 11:30 am
Brackenridge Community Room

Join us for a fun, free, interactive, and informative event lead by Neil Kaufman, DHFS Sustainability Coordinator. All UT Apartments residents and guests are welcome!

Free snacks and refreshments!

Please support our commitment to sustainability by bringing your own mug/cup

Free giveaways to the first people to come and drawing prizes for participants.

Sponsored by DHFS and the University UT Apartments. If you require special assistance or disability accommodations, email j.lekstutis@austin.utexas.edu. Requests must be submitted at least five (5) business days prior to the event.

Organized by your Tenant Advisory Board of University Apartments
TENANT ADVISORY BOARD (TAB) 
Presents the tournament of 
PING PONG 

Location: Gateway Community Room 
Time: Saturday, April 16th, 2016, from 1 pm to 5pm 
Quick Online Registration: http://goo.gl/forms/rBGXjgyQTG 
Registration Deadline: Wednesday, April 13th, 2016, 5PM 

If you require special assistance or disability accommodations, please email 
JLekstutis@austin.utexas.edu. Requests must be submitted at least 5 business days prior to event. 

To sign up for the tournament, check out TAB’s Google Form at: 
HTTP://goo.gl/forms/ rBGXjgyQTG
Tenant Advisory Board

The Tenant Advisory Board (TAB) is comprised of 2 residents from each complex (Brackenridge, Colorado & Gateway) and one representative from the Apartments Office. TAB meets twice a month during the semester to discuss resident concerns and ways to improve life within University Apartments.

Join us at our April Tenant Advisory Board Meetings:

- Tuesday, April 4th, 7pm-8:30pm in Colorado
- Tuesday, April 19th, 7pm-8:30pm in Colorado
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<td><strong>10:00am:</strong> Garden Seminar @BRK</td>
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<td><strong>6pm:</strong> Beginner Spanish Class @COL</td>
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<td><strong>2:00pm:</strong> Free Yoga Class @BRK</td>
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<td><strong>7pm:</strong> TAB Meeting @COL</td>
<td><strong>9:30am:</strong> ESL Class (Taught in Korean) @BRK</td>
<td><strong>9:30am:</strong> ESL Class (Taught in Korean) @BRK</td>
<td><strong>10am:</strong> Knitting Club Social @BRK</td>
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BRK = Brackenridge Community Room  
COL = Colorado Community Room  
GAT = Gateway Community Room
Interview with Sheril Smith  
UT Apartments Associate Director, Retiring April 2016

How long have you worked at UT Apartments?
I started working here in 1998 and am in my 18th year.

How has your role here changed throughout the years?
I was originally hired as a Program Coordinator, was later reclassified to Manager, and then finally to Associate Director, with increasing responsibility each time. As each year goes by, there’s been continuous change, and I have been excited to work with our team to implement all of the needed change. I love a challenge. I like working hard, but it is now the time in my life to devote more time to my family and I’m very much looking forward to it.

What is one of your fondest memories with staff?
A few years ago, I worked with Naminata Diabate, who was originally from the Ivory Coast. She was the TAB Chair and later became a Community Advisor. Nami was one of the best CAs I ever had the pleasure to work with. After working here at University Apartments for several years, she graduated and was preparing to leave UT. At that time, she shared with me that the entire time she’d been at UT, going to school and working, she had been sending money home to her family in the Ivory Coast. Her family used the funds to rebuild their home that had been destroyed during war. She shared photos of the new home with me. I was amazed that she could save funds to send home to her family! Naminata was a great CA and an amazing person who experienced many personal trials, though you never would’ve guessed it from her work as a CA. Her story is incredible, and she is now an Assistant Professor at Cornell University.

How have you seen the Apartments area improve over time?
The physical grounds and facilities are like night and day compared to when I arrived here in 1998. Everything has improved vastly. The current good condition of our buildings and grounds is a direct reflection of the pride that staff in their work, where they are constantly looking at how to improve and make things more efficient. We innovated several processes here, such as the 10 hour/4 day work shifts and creating a centralized inventory, which was the first time our division had done something like this. Staff have blossomed and grown. Through the leadership and with the support of Residential Facilities Director, Randy Porter, all our processes, the buildings, and the grounds were improved over the years. Assessment is also a great tool and has helped us to improve over time. Additionally, working with academic classes from the School of Social Work, the Moody School of Communication and the McComb’s School of Business has helped us improve communication with residents. I’m proud of these partnerships and they are some of the most rewarding work I’ve been a part of here.

What are you looking forward to in retirement?
I live in a beautiful place in the country with my husband Clark and two longhorns, three horses, four cats and a border collie. I have the best of both worlds, with a country home near the city of Austin! I’m looking forward to enjoying more of Austin’s live music, activities with my grandkids, hiking on trails and in local parks, since I won’t have to worry about my work and commute any more. To sum it up, the top 5 most important things I’m looking forward to during retirement are:

1. Spending time with family, my husband Clark, my children and grandchildren and my mother.
2. Hiking and camping.
3. Listening to local music and dancing.
4. Tending to my flower gardens and building a new raised bed veggie garden.
5. Continuing to grow intellectually. I plan to volunteer and work part time during retirement.
Vacancy Notices

- A 60 day written notice is required for all vacancies.
- If you give 30 to 59 days written advance notice you will pay a 50% penalty.
- If you give 1 to 29 days written advance notice you will pay an 85% penalty.
- To view the terms & conditions of your contract in its entirety go to: www.utexas.edu/student/housing/index.phpsite=0&scode=2&id=518

Grande Service Request

- All service requests for your cable or internet service must go through the office via an online maintenance request. A paper version of the request may also be submitted to the main office.
- Please DO NOT contact Grande for service directly. Grande will be turned away if we do not have a maintenance request on file for you.
- You may contact Grande directly if you want expanded services.
- Grande will not be given keys to your apartment if you did not submit a maintenance request for the work.

Rent

- Rent is always due on the 1st of every month and late after the 5th of every month regardless of whether you receive a courtesy bill reminder email or not.
- Bookmark https://utdirect.utexas.edu/apps/dhfs/aptsapp/ for reference if you do not receive the courtesy bill reminder email.

2015-2016 Apartment Monthly Rates

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<th>Apartment</th>
<th>Rent</th>
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<tr>
<td>Brackenridge &amp; Gateway One Bedroom</td>
<td>$558</td>
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<tr>
<td>Colorado One Bedroom</td>
<td>$588</td>
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<tr>
<td>Brackenridge &amp; Gateway Two Bedroom</td>
<td>$638</td>
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<tr>
<td>Colorado Two Bedroom</td>
<td>$668</td>
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<tr>
<td>Brackenridge Three Bedroom</td>
<td>$814</td>
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Pest Control Requests

- All routine pest control requests must be submitted via maintenance request.
- All routine pest control requests will be scheduled each Tuesday & Thursday between 8 am and 4 pm.
- If you request pest control, please remember that you are required to leave your apartment when pest control staff arrive and remain gone for 2 hours.
- Due to a heavy workload, the tech cannot return that day.
- Emergency pest control situations should be reported to the office.
University Apartments
3501 Lake Austin Boulevard
Austin, TX, 78703

Open Monday - Friday, 8:00am - 4:00pm
Phone: 512-232-5299
Email: dhfs.apartments@austin.utexas.edu

Have a concern or question about the UT Shuttle?
Email: utshuttle@www.utexas.edu

Maintenance Requests:  https://utdirect.utexas.edu/apps/dhfs/aptsapp/
Log in and click on maintenance. Request form in the left hand column.

Hook ‘Em Home
Guided by our values and commitment to support the University mission, our vision is to provide first-class housing and food service while embracing an inclusive, nurturing, community where students and staff realize dreams while achieving goals.

University Apartments Staff

Associate Director
Sheril Smith
sasmith@austin.utexas.edu

Apartments Coordinator
Julie Lekstutis
jlekstutis@austin.utexas.edu

Facilities Maintenance Manager
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Administrative Associate
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Administrative Associate
Paul Previte
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Brackenridge CAs:
Ben Crestel, 3457-E
ben.crestel@utexas.edu

Hillel Ofek, 3573-A
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Gabe Venegas, 3370-A
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Colorado CAs:
Daria Pus, D102
daria.pus@utexas.edu

Ahmad Agbaria, G103
agbaria@utexas.edu

Gateway CAs:
Bruno Chiquini, 1624-B
bchiquini@utexas.edu

Jake LeVieux, 1642-B
jake.levieux@utexas.edu

Tenant Advisory Board Members

Brackenridge Representatives:
- Motolani Ogunsanya, Chair
tmadedipe@utexas.edu

- Justin Power
justin.power@utexas.edu

Colorado Representatives:
- Mohsen Babazadah
mbabazadeh@utexas.edu

- Shuning Lu
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Gateway Representatives:
- Nagaraja Revanna
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- Ya-Ching Huang
yaching.huang@utexas.edu